

If you have a disability and as a result of your disability you need . . .

- An exception in the rules/policies or how we do things
- A change or modification in your apartment
- A change or modification to some other part of the buildings or grounds
- A change in the way we communicate with you or give you information

You may ask for this kind of change, which is called a REASONABLE ACOMMODATION.

If you can show that you have a disability and if your request is reasonable (does not pose "an undue financial or administrative burden"), we will try to make the changes you request.

Your request will be answered within thirty (30) business days unless there is a problem getting the information we need or you agree to a longer time. We will let you know if we need more information or verification from you or if we would like to talk to you about other ways to meet your needs.

If your request is turned down, we will explain the reasons and you can give us more information if you think that will help us reconsider our decision.

If you need help filling out a **REASONABLE ACCOMMODATION REQUEST FORM** or if you want to give us your request in some other way, we will also help you.

You can get a **REASONABLE ACCOMMODATION REQUEST FORM** at the Management Office.

Housing Authority of the County of San Bernardino does not discriminate on the basis of handicapped status in the admission or access to, or treatment or employment in, its federally assisted programs or activities.

