



Housing Authority of the
County of San Bernardino
Building Opportunities Together

NEWS RELEASE

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Housing Authority of the County of San Bernardino Data Breach

San Bernardino, CA –

On June 19, 2023, the Housing Authority of the County of San Bernardino (HACSB) became aware of potential unauthorized access to one (1) employee email account. Upon discovery, we immediately performed a password reset for the affected account and engaged a third-party team of forensic investigators in order to determine the full nature and scope of the incident. Following a full and thorough investigation, it was confirmed that one employee email account was subject to unauthorized access during this incident. Upon confirmation of unauthorized access to the employee email account, HACSB immediately investigated whether the affected account contained sensitive information pertaining to individuals.

It is important to note that this incident was not a data leak or a ransomware attack. While HACSB did confirm that an unauthorized individual accessed the employee account, there is no indication that any email, file, attachment, or any other document containing sensitive personally identifiable information was actually accessed and/or viewed within the email account. Additionally, as there has been no leak of this data, we have no indication whatsoever that any information has been or will be misused. However, out of an abundance of caution, HACSB decided to notify all individuals whose personally identifiable information was potentially stored within the impacted email account. As an additional safeguard, HACSB has arranged for those customers to enroll in online credit monitoring for one year at no cost to them.

HACSB takes the privacy and security of information entrusted to our care very seriously. We have taken appropriate actions to rectify the situation and prevent such incidents in the future.

The Housing Authority of the County of San Bernardino is one of the nation's most progressive housing authorities. As the largest provider of affordable housing in the County, we proudly serve approximately 25,000 people, the majority of whom are seniors, veterans, disabled individuals, and children.

Learn more about our work by visiting us at www.hacsb.com.

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